



ResMed Asia Pacific Limited sleepvantage Make a Change offer 2018/19

Terms and conditions

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a customer a bonus eftpos gift card (AUS) / Visa gift card (NZ) if they purchase one of the ResMed devices and masks during the promotional period:

Offer (when purchasing one of the following products)	Bonus
<p><u>AirSense 10 AutoSet series and Mask offer:</u></p> <ul style="list-style-type: none"> - 37436 AirSense 10 AutoSet - 37437 AirSense 10 AutoSet for Her <p>PLUS</p> <p>Any one of the below AirFit masks:</p> <ul style="list-style-type: none"> - AirFit P10 - AirFit P10 for Her - AirFit N20 - AirFit N20 for Her - AirFit N20 Classic - AirFit F20 - AirFit F20 for Her - AirFit N30i 	<p>Bonus eftpos/Visa gift card valued at \$100 (AUD/NZD)</p>
<p><u>AirMini and Mask Offer:</u></p> <ul style="list-style-type: none"> - 380052 AirMini Bedside Starter Kit – AirTouch F20 SML - 380053 AirMini Bedside Starter Kit – AirTouch F20 MED - 380054 AirMini Bedside Starter Kit – AirTouch F20 LGE - 380015 AirMini Bedside Starter Kit – AirFit F20 SML - 380016 AirMini Bedside Starter Kit – AirFit F20 MED - 380017 AirMini Bedside Starter Kit – AirFit F20 LGE - 380018 AirMini Bedside Starter Kit – AirFit F20 for Her SML - 380019 AirMini Bedside Starter Kit – AirFit F20 for Her MED - 380020 AirMini Bedside Starter Kit – AirFit N20 for Her SML - 380021 AirMini Bedside Starter Kit – AirFit N20 MED - 380022 AirMini Bedside Starter Kit – AirFit N20 LGE - 380055 AirMini Bedside Starter Kit – AirFit N20 Classic SML - 380056 AirMini Bedside Starter Kit – AirFit N20 Classic MED - 380057 AirMini Bedside Starter Kit – AirFit N20 Classic LGE - 380023 AirMini Bedside Starter Kit – AirFit P10 	<p>Bonus eftpos/Visa gift card valued at \$100 (AUD/NZD)</p>

All above mentioned products must be purchased from a participating ResMed Authorised Dealer between 3 December 2018 and 28 February 2019 (**Promotion Period**), subject to these terms



and conditions (**Promotion**).

2. Participation in the Promotion entails acceptance of all conditions of entry.
3. To be eligible for the Promotion, a customer must:
 - (a) join ResMed sleepvantage during the promotion period, if not already a member;
 - (b) purchase an eligible product from a ResMed Authorised Dealer; and
 - (c) complete a valid claim in accordance with clause 7.
4. A customer may join ResMed sleepvantage by contacting 1300 305 705 (AUS) or 0800 737 633 (NZ), or by visiting www.sleepvantage.com.au/choose to sign up their purchased ResMed product.
5. If a customer meets the Promotion's eligibility requirements set out in clause 3, they will receive the BONUS GIFT CARD option, an eftpos/Visa gift card valued at the below listed amount:

Offer	Bonus eftpos/Visa gift card amount (AUD & NZD)
Purchase an AirSense 10 AutoSet series and Mask (including 'For Her' model)	\$100.00
Purchase an AirMini Bedside Starter Kit and Mask	\$100.00

6. The Promotion is:
 - a) not valid with any purchase of a ResMed CPAP Therapy Plan;
 - b) not valid with any other ResMed sleepvantage offer, including any ResMed Money Back Guarantees; and
 - c) open to Australian and New Zealand residents aged 18 years or over only.
7. A customer must complete the following steps to claim the Promotion:
 - (a) visit the redemption website www.sleepvantage.com.au/makeachange;
 - (b) sign up their eligible purchased product to sleepvantage by providing all required information (including their title, full legal name, postal address, telephone number, mobile number (if applicable), current and valid email address, date of purchase, the serial number of the Promotion Product(s) purchased, the promotional code 'MAKEACHANGE', and an image of the tax invoice/receipt); and
 - (c) submit the fully completed product registration form (**Product Registration Form**). The name of the customer on the Product Registration Form must match the name on the purchase invoice/receipt. The claim will be deemed invalid if any of the details submitted



as part of the proof of purchase documentation do not match the Product Registration Form details submitted by the customer.

8. Once all required documentation has been received and the claim has been validated:
 - i. Australian customers will receive an unloaded eftpos gift card to the address provided by standard post within three weeks of validation. Once the customer has received the unloaded eftpos gift card, the customer must contact ResMed sleepvantage on 1300 305 705 (AUS) within two weeks to have the eftpos gift card loaded with the eligible amount. The customer will then have three months from the date the eftpos gift card was loaded to activate the card.
 - ii. For New Zealand customers, a Visa gift card loaded with the eligible amount will be dispatched to the address provided by tracked postage within three weeks of validation. Once the Visa gift card has been received by the customer, the customer must activate the card within two months.
 - iii. sleepvantage will only accept gift card claims for products being signed up latest two weeks after the end of the promotion period (last date to sign up: 21st March 2019).
 - iv. The last day to call ResMed sleepvantage to get the gift card loaded is Wednesday 4th April 2019. Any contact made after that day will not be eligible for processing.
9. The eftpos/Visa gift card is subject to the following terms and conditions:
 - (a) The eftpos/Visa gift card can be used anywhere eftpos/Visa is accepted.
 - (b) The eftpos/Visa gift card cannot be used to withdraw cash. Some merchants may choose not to accept the eftpos/Visa gift card.
 - (c) The Eftpos/Visa gift card must be activated before use. Customer must refer to the instructions provided with the issuing letter to activate. The eftpos gift card must be activated within three months from the date the card was loaded with the eligible amount (AUS) or within two months from when the card was received (NZ). To activate the card, customers must go online to www.activateacard.com.au. Customers must enter their first name, last name, email address, phone/mobile and card number as the requested details. Once activated, funds are available from 12pm the following business day.
 - (d) The eftpos gift card is valid for 12 months from the date of activation, after which time it will expire. The Visa gift card is valid until the expiry date shown on the front of the card.
 - (e) The eftpos/Visa gift card cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced or extended after expiry (whether this means after the activation period expiry or 12 month expiry after



activation) or have their value replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.

- (f) Eftpos/Visa gift cards will be deemed void if they are defaced, mutilated, altered or tampered with in any way.

10. ResMed sleepvantage will not provide any exceptions or extensions to this Promotion. The final date to get the bonus eftpos/Visa gift card loaded is Wednesday 4th April 2019.
11. The bonus eftpos/Visa gift card is not transferrable or exchangeable and is not redeemable for cash. Customer is responsible for all other costs associated with the bonus eftpos/Visa gift card.
12. ResMed sleepvantage will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury suffered or sustained, as a result of the Promotion, except for any liability which cannot be excluded by law.
13. All claims become the property of ResMed sleepvantage. All claims will be entered into a database and the customer's names, address and email may be used for future promotional, marketing and publicity purposes by ResMed or ResMed sleepvantage. A customer may unsubscribe from receiving promotional or marketing materials at any time by clicking the unsubscribe link in an email communication received from ResMed sleepvantage or by calling sleepvantage on 1300 305 705 (AUS) or 0800 737 633 (NZ).
14. ResMed will only collect and use personal information from the Product Registration Form in accordance with ResMed's Privacy Policy. A copy of ResMed's Privacy Policy can be viewed here: <http://www.resmed.com/au/en/consumer/privacy.html>
15. If this Promotion is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of ResMed, ResMed sleepvantage reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate.

Your choice to donate

ResMed sleepvantage will give you the option to donate a portion of the value of your bonus eftpos/visa gift card to [sleepbus](#), a charity that provides temporary overnight accommodation aimed at getting people off the streets.

A sleepvantage team member will be in touch to discuss this option. You are not obligated to donate.